



THE NAIROBI HOSPITAL

POSITION STATEMENT BY THE NAIROBI HOSPITAL

August 9th, 2025

The Nairobi Hospital wishes to inform our valued patients, partners, and the general public that consultative meetings are currently underway with the leadership of medical insurance companies to address recent concerns on tariff adjustments.

We have invited representatives of all affected insurers to a consultative forum scheduled for Monday, 11th August 2025, with the aim of reaching a mutually agreeable solution that safeguards patient care and sustains access to quality medical services.

The Nairobi Hospital remains committed to constructive engagement with our stakeholders. We recognise the concerns raised by our insurance partners, but reiterate that the tariff adjustments are necessary to maintain the high standards of healthcare our patients deserve. Independent comparisons indicate that our revised rates remain competitive and fair when measured against peer institutions offering equivalent levels of care and expertise.

We are confident that, through dialogue and goodwill, an amicable resolution will be achieved in the best interest of our patients, insurers, and the healthcare ecosystem at large.

We urge our clients and the public to remain assured that our priority is to provide excellent, accessible, and sustainable healthcare.

Felix Osano
CEO, The Nairobi Hospital